

Privacy Policy for Auto3p Mobile App

Auto Repair & Claim Management

Effective Date: 21 August 2024

1. Introduction Welcome to auto3p. We are committed to protecting your privacy and ensuring your personal information is handled safely and responsibly. This privacy policy outlines how we collect, use, store, and share your personal information.

2. Information We Collect We only collect personal information you provide us with your knowledge and consent. The information we collect includes:

- Name
- Email address (used for registration and communication)
- Contact information
- Company name

3. How We Use Your Information The personal information we collect is used for the following purposes:

- To provide and improve our services
- To facilitate your login to the app
- To communicate with you, including sending updates, notifications, and other relevant information

4. Data Storage and Retention Your personal information is stored on servers hosted by Amazon. We retain your information for as long as necessary to provide our services, comply with legal obligations, resolve disputes, and enforce our agreements. Retention periods are determined based on the type of information and the purposes for which it was collected.

5. Data Security We take the security of your personal information seriously and implement industry-standard procedures to ensure its confidentiality, integrity, and availability. However, please be aware that no method of transmission over the Internet or electronic storage is completely secure. While we strive to protect your information, we cannot guarantee its absolute security.

6. Data Sharing and Disclosure We may share your personal information with:

- **Service Providers:** Companies that assist us in operating our services, storing information, providing customer support, and other related activities. These providers process personal information under our instructions and are bound by confidentiality and security measures.
- **Subsidiaries or Affiliates:** Other companies within our corporate group.

- **Legal Obligations:** When required by law, such as responding to subpoenas, court orders, or legal processes.
- **Business Transactions:** In the event of a merger, sale, or reorganization of our business.
- **Good Faith Belief:** If we believe that sharing is necessary to investigate or prevent illegal activities, suspected fraud, or potential threats to physical safety.

7. User Rights You have the right to access, correct, or update your personal information through your profile screen within the app. If you have any questions or concerns about your information, please contact us.

8. Changes to This Privacy Policy We may update this privacy policy from time to time. Any changes will be posted on this page with an updated effective date. We encourage you to review this policy periodically to stay informed about how we are protecting your information.

9. Contact Us If you have any questions or concerns regarding this privacy policy, please contact us at info@auto3p.com.